

# **650-369**

## Cisco

Advanced Collaboration Architecture Sales Engineer

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Exam Name:	Advanced Collaboration Architecture Sales Engineer			
Exam Type:	Cisco	Exam Code:	650-369	
Certification	Architecture	Total Questions:	60	

#### Question: 1

Which of the following is the last step when mapping business requirements with Cisco Collaboration Architecture?

- A. Map collaboration maps (diagrams) with Cisco Collaboration Architecture.
- B. Map process flow tasks with the collaboration map.
- C. Map important technical KPIs with customer process flow.
- D. Map value chain and value network with Cisco Collaboration Architecture applications.
- E. Map business model elements with the value chain

#### **Answer: A**

#### Question: 2

Which two statements about on-premise collaboration solutions are true?(Choose two)

- A. Meetings are delivered as a software-as-a-service.
- B. The solutions provide low, predicable monthly costs.
- C. Customers do not need large upfront investments.
- D. There is no hardware to buy and no software to install.
- E. These solutions facilitate cost savings in case of heavy usage.
- F. Conferencing-related transport costs and service fees can be reduced.

#### Answer: E,F

#### Question: 3

Which Cisco Collaboration, we can roll out extension mobility and bring unified communications features to the mobile device.

- A. Cisco TelePresence, as part of the collaboration architecture, will reduce travel costs for the management board.
- B. Cisco Collaboration helps us to increase the productivity of our sales force and to gain new revenue streams through new customers.
- C. Cisco Collaboration, we will engage quicker with third-party suppliers and will shorten go to market time for innovative products globally.

#### Answer: A,C

#### Question: 4

Where will an account manager find historical and current information about competitors around Cisco Collaboration?

- A. The Cisco Quote Builder tool
- B. Steps to Success
- C. Quick Start Guide for Cisco Collaboration
- D. Cisco competitive Edge Portal
- E. Cisco Collaboration business case

#### Answer: D

#### Question: 5

Services are creating additional revenue. In which way can Cisco partners benefit from offering a wide range of collaboration-related services?

A. Increase their revenues by selling a full range of Cisco collaboration services.

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- B. Offer Cisco and partner-provided services that support customers and improve their market differentiation, thus increasing their revenues.
- C. Get Cisco Collaboration ATP certification to be allowed to deliver additional services and increase revenue by sales commission.
- D. Offer a full range of Cisco services delivered through Cisco Advanced Services and increase revenue by sales commission.

#### **Answer: B**

#### Question: 6

Which two of the following collaboration strategies address today's business challenges?(Choose two)

- A. Improve routine task automation with dedicated tools and systems
- B. Establish trust relationship and maintain customer intimacy at a distance
- C. Ensure effective environment to store increasing amount of input information
- D. Ensure closer in-person relationship with the customer
- E. Effectively manage and support the blurring border between work and personal worlds

#### Answer: B,C

#### Question: 7

Vertical-oriented support tools are important when positioning Cisco Collaboration Architecture into a specific industry. Where can you find can you find resources that help you address verticals? Select exactly 1 answer(s) from the following:

- A. Cisco Partner Central, under Sell & Market Cisco
- B. Cisco's Steps to Success
- C. Cisco Learning Store
- D. Cisco Partner Education Connection, under Collaboration Architectures

#### **Answer: B**

#### Question: 8

Which of the following is the proper response to an IT manager objection about the security of a Cisco Collaboration Architecture? Select exactly 1 answer(s) from the following:

- A. Security is an integral part of the Cisco Collaboration Architecture and is built into various components rather than as a separate layer of defense.
- B. Total security is an illusion; every solution is vulnerable to a certain extent.
- C. A single-vendor Cisco Collaboration Architecture is by nature more secure than a best-of-breed solution that integrates different systems.
- D. Cisco uses third-party applications to secure collaboration solutions appropriately.

#### **Answer: C**

#### Question: 9

Which feature in Cisco WebEx is the most important differentiator compared to other vendor in the collaboration technology? Select exactly 1 answer(s) from the following:

- A. Cisco WebEx is always installed on- premises.
- B. With an account, everyone can join Cisco WebEx meetings.
- C. Cisco WebEx could be installed or collocated with Cisco Unified Communications Manager.
- D. Web conferencing service is delivered over a proprietary network, which is optimized for security, performance, and reliability.

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