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Question: 1
A customer is setting up CallPilot messaging and wants the system to be as secure as possible. Which two statements about CallPilot are true? (Choose two.)

A. CallPilot supports encryption and authentication for communications with the CallPilot server.
B. The CallPilot administrator configures the mail boxes to restrict the PC playback of messages.
C. CallPilot desktop messaging could be configured to send SNMP traps to Network Management Systems (NMS).
D. CallPilot uses the Audio Messaging Interchange Specification (AMIS) protocol to work with other voice messaging systems through the Internet.

Answer: A, B

Question: 2
The CallPilot Alternate User Interface (AUI) provides users an alternative choice to the standard CallPilot telephone set interface. Which two statements are true regarding the AUI? (Choose two.)

A. Quick reference cards are available to train users.
B. AUI Alternate Command interface have the full set of the CallPilot functions.
C. AUI Alternate Command interface must be enabled for all users on the CallPilot.
D. AUI helps minimize the re-training of the users who are experienced with other manufactures' telephone set interfaces.

Answer: A, D

Question: 3
A customer is considering using Voice Forms to handle customer responses to surveys. Which two are true about the Voice Forms feature? (Choose two.)

A. The feature requires a keycode.
B. The feature does not require a keycode.
C. The feature requires Speech Recognition Channels.
D. The feature is an application within Application Builder.

Answer: A, D

Question: 4
CallPilot provides many advantages for messaging that potential customers may want to consider. Which two statements are true regarding CallPilot Unified Messaging? (Choose two.)

A. Unified messaging is installed on the customers email server.
B. Messaging must be downloaded and accessed only when connected to the network.
C. The computer's speaker and microphone or a telephone set can be used to play and record offline.
D. Unified Messaging provides a single interface to access and manage voice, fax, and email messaging.

Answer: C, D

Question: 5
CallPilot Email-by-Phone users can listen to email messages over the telephone. Which speech command is used by the end user to do this?

A. change list

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